

MAJOR ACTIVITY REPORT

Sammy B. Parry, Chief Operating Officer
May 26, 2020 Board Meeting

●SECURITY:

- Incident Statistics by Category**
- Incident Summary by Location**

●OCCUPANCY STATISTICS FOR:

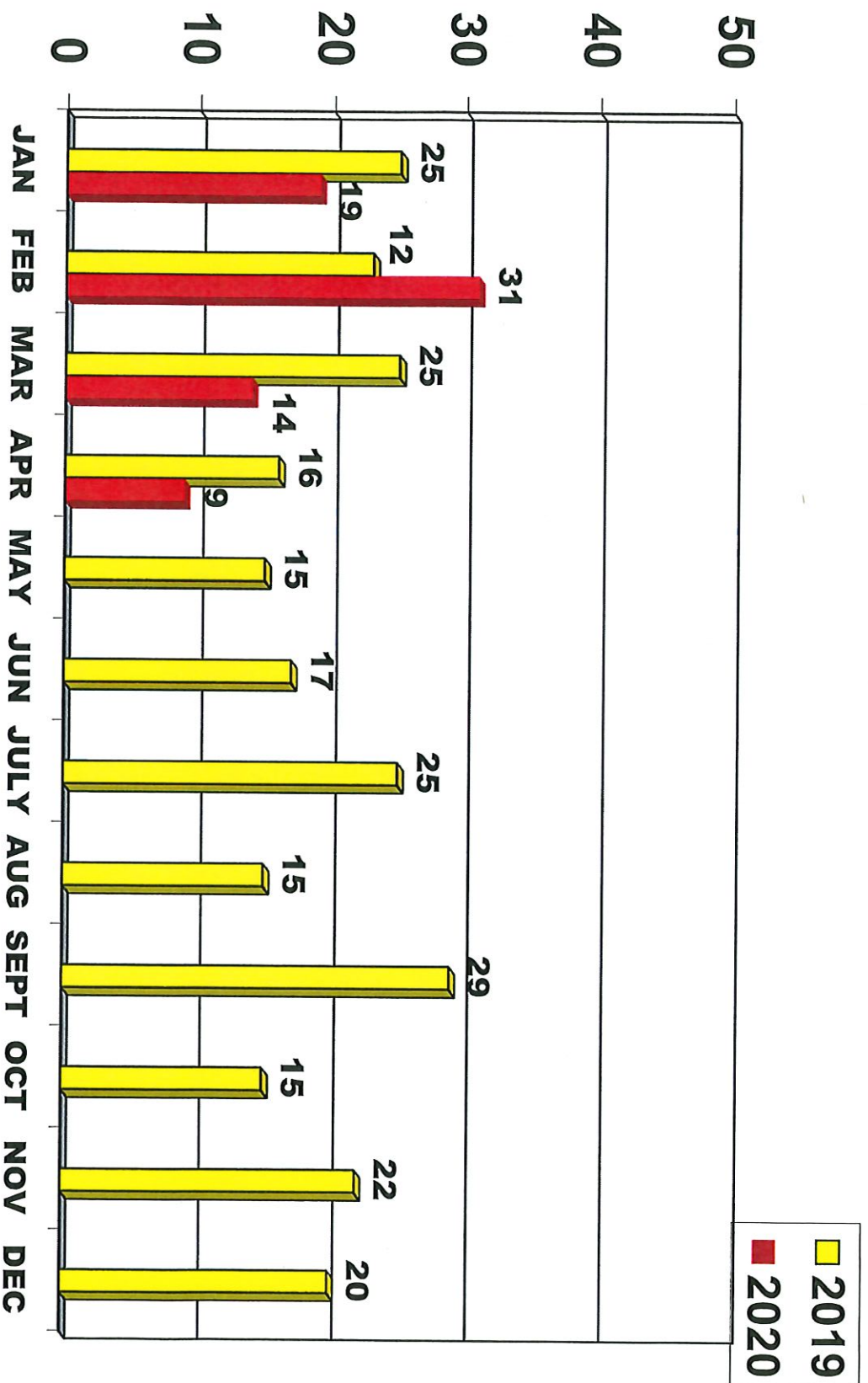
●RESTRICTED FACILITIES

- Air Rights Garage**
- Union Station Garage**

●UNRESTRICTED FACILITIES

- Crown Street Garage**
- Granite Square**
- Orange & Elm Lot**
- State/Wall Lot**
- Temple Medical Garage**
- Temple Street Garage**
- VALET OPERATION – Ceased due to COVID 19**
- RESTAURANT PROGRAM**
- HAPPY OR NOT MANAGEMENT REPORT**

Park New Haven Incident Statistics Comparison of 2019 through 2020



PNH

INCIDENT STATISTICS

BY CATEGORY

APRIL 2020



Month	Motor Vehicle Break-Ins/ Vandalism	Stolen Auto	Minor Motor Vehicle Accidents	Personal Injury/ Falls	Property Damage PNH	Property Damage Private	Request for Medical/ Homeless	Stolen Bicycle/Moped	Misc.	Elevator/Escalator Entrapments that Involve Injuries	TOTAL
January	1	0	3	1	1	3	8	1	1	0	19
February	0	0	3	4	2	8	13	0	1	0	31
March	4	0	0	0	0	0	9	1	0	0	14
April	4*	0	2	0	0	0	3	0	0	0	9
May											
June											
July											
August											
September											
October											
November											
December											
TOTAL	9	0	8	5	3	11	33	2	2	0	73

* NHPD has been contacted to make them aware of vandalism issue - call back from NHPD is pending

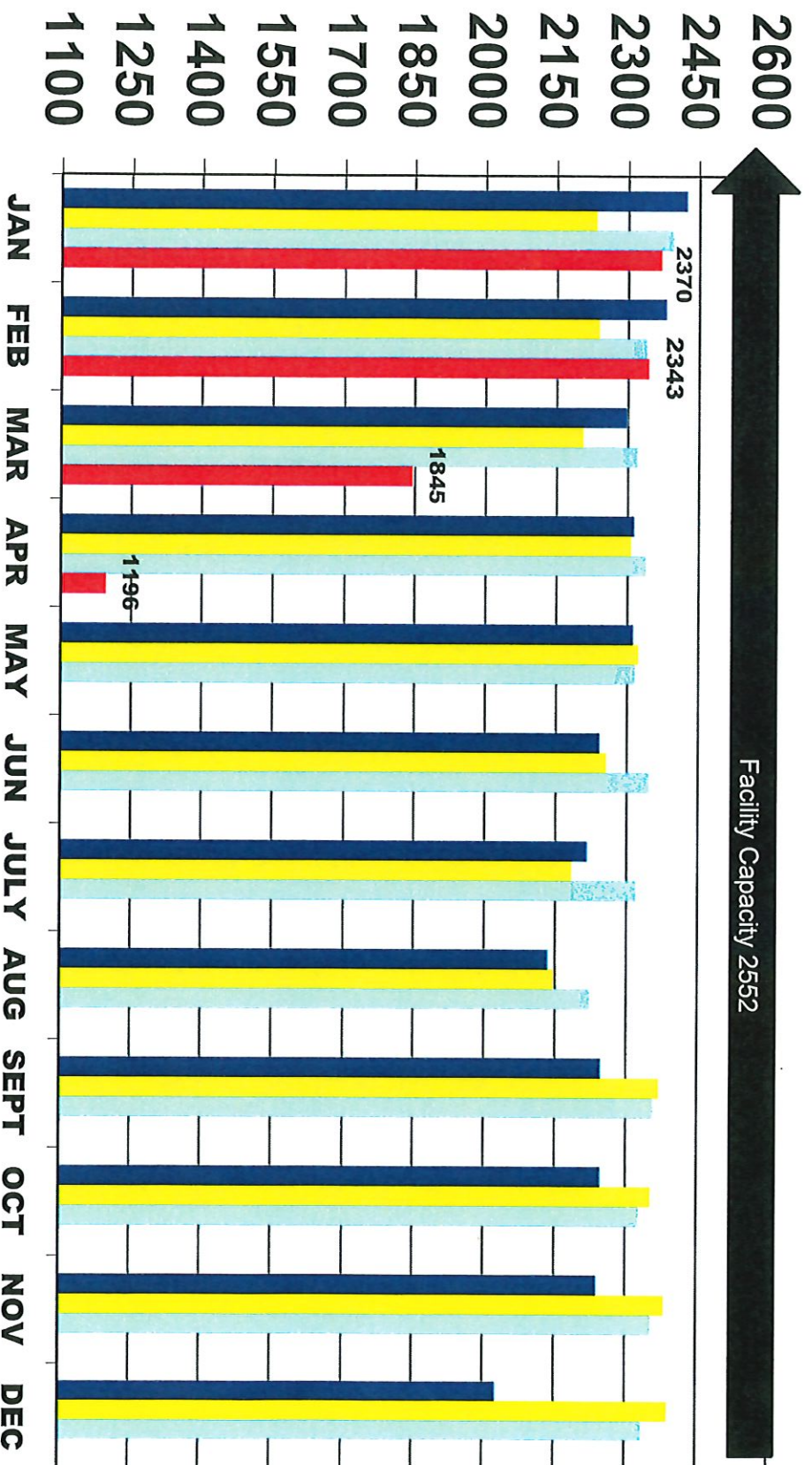
NHPA INCIDENT SUMMARY REPORT BY LOCATION APRIL 2020



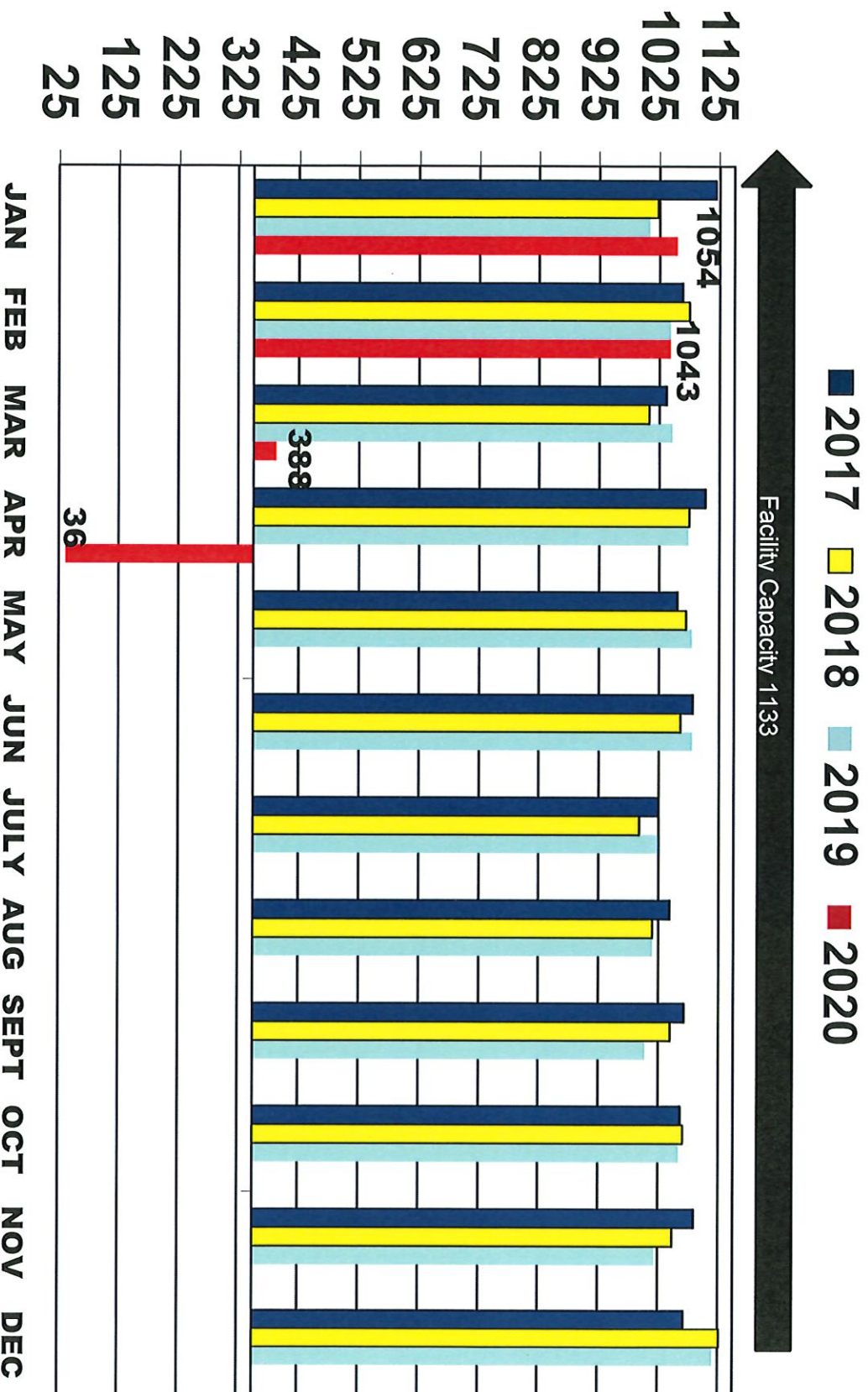
FACILITY	Motor Vehicle Break-Ins	Motor Vehicle Stolen	Motor Vehicle Accident Minor	Trip & Fall/Personal Injury	PNH Property Damage	Private Property Damage	Request for Medical/Homeless	Stolen Bike	Misc.	Elevator/Esc Entrapments that Involve Injuries	TOTAL
AIR RIGHTS											
CHAPEL/FRANKLIN											
COURT/OLIVE											
CROWN STREET	1										1
ELM/ORANGE											
GEORGE STREET											
GRAND/EAST PEARL											
GRANITE SQUARE											
OLIVE/CHAPEL											
ORANGE/GEORGE											
ORANGE/TRUMBULL											
ORCHARD/SHERMAN											
SHERMAN/TYLER											
STATE/COURT											
STATE/CHAPEL											
STATE/FAIR											
STATE/GRAND/OLIVE											
STATE/MECHANIC											
STATE/PULASKI											
STATE/WALL	2										2
270 STATE ST GARAGE											
TEMPLE GARAGE	1										1
TEMPLE MEDICAL											
UNION STATION BUILDING											
UNION STATION GARAGE			2				3				3
WHALLEY/BLAKE											
TOTAL	4	0	2	0	0	0	3	0	0	0	9

Average Occupancy Statistics Air Rights Facility Capacity 2552 Comparison of 2018 through 2020

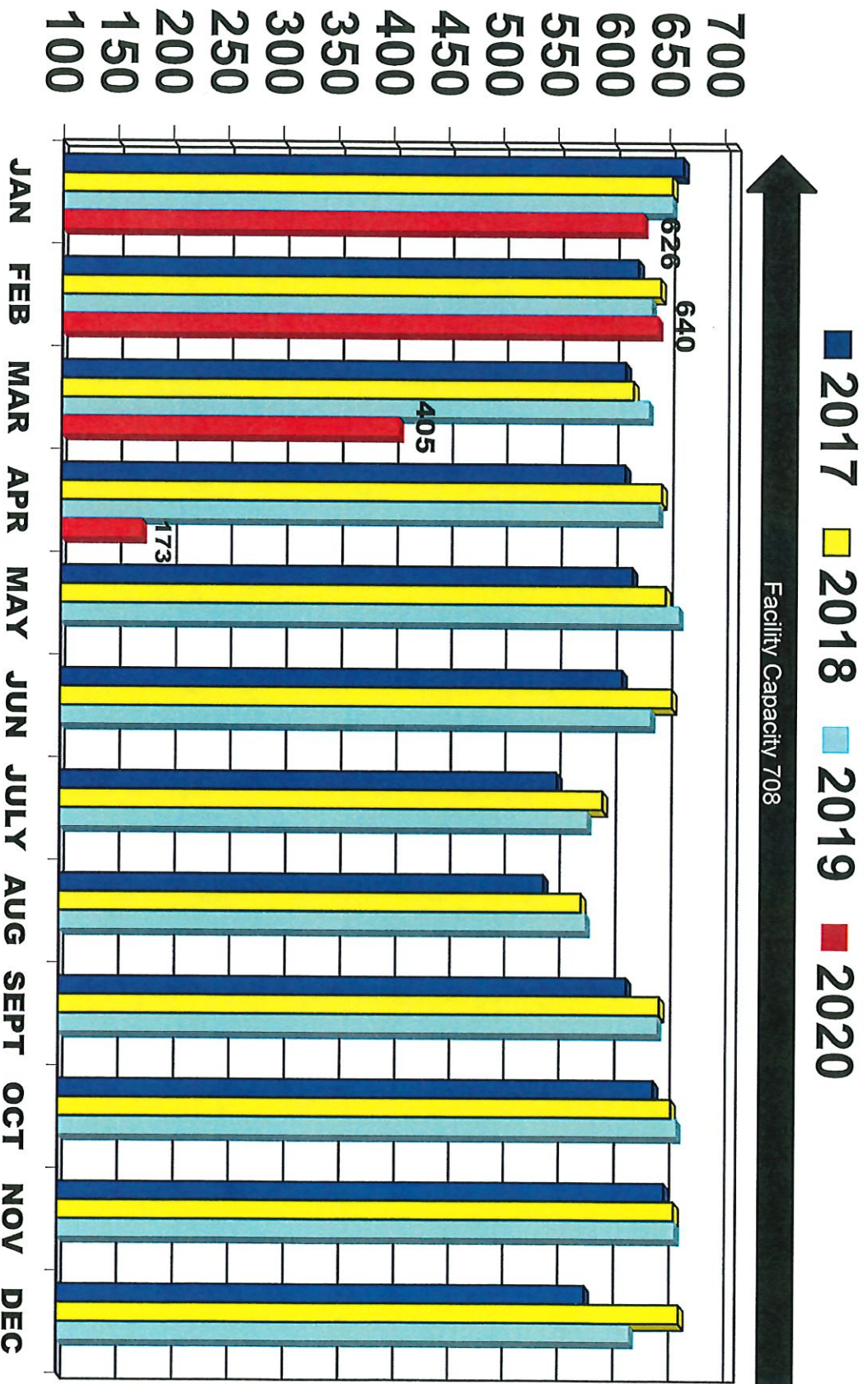
■ 2017 ■ 2018 ■ 2019 ■ 2020



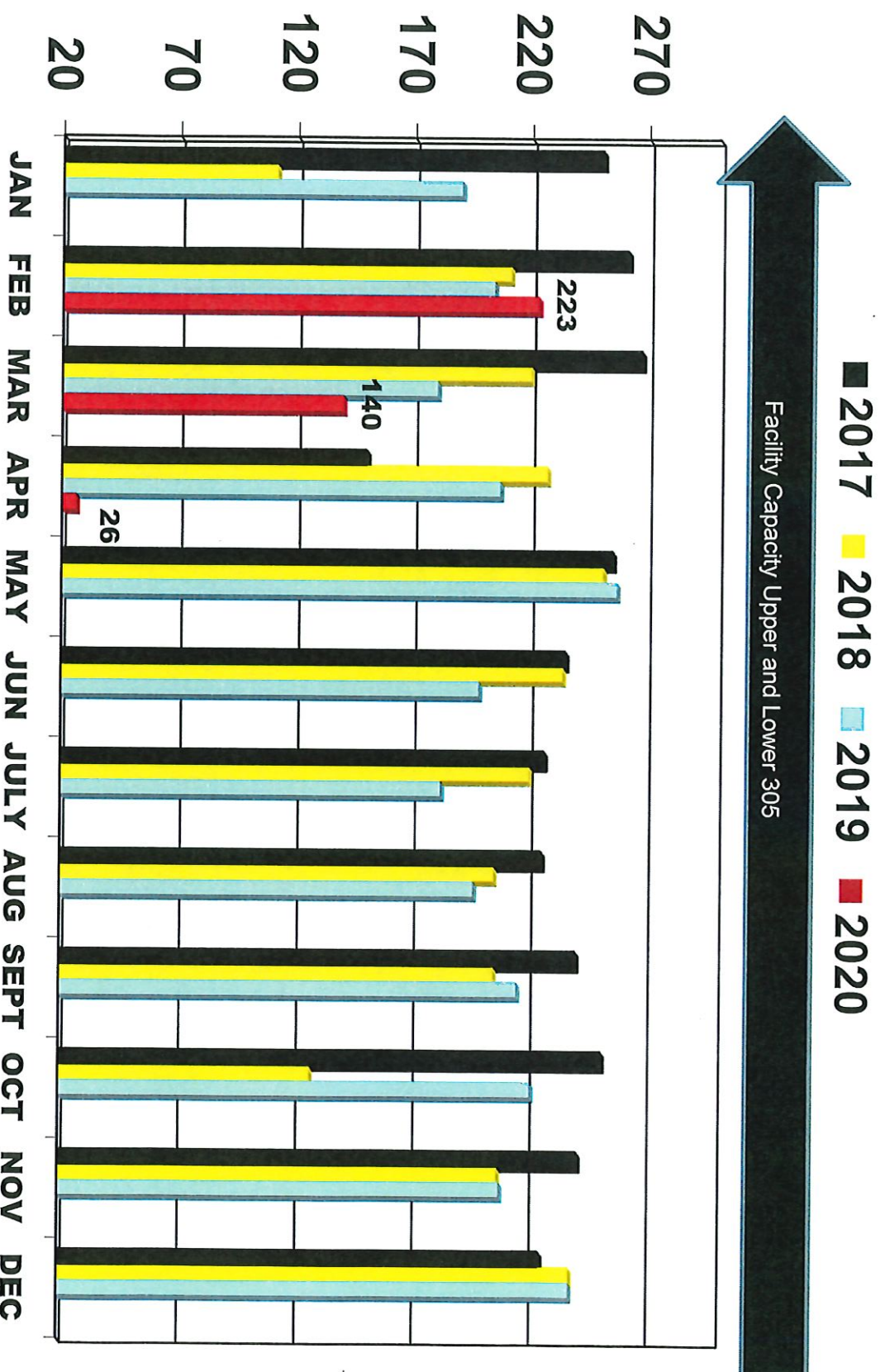
Average Occupancy Statistics Union Station **Facility Capacity 1133** **Comparison of 2017 through 2020**



Average Occupancy Statistics Crown Facility Capacity 708 Comparison of 2017 through 2020

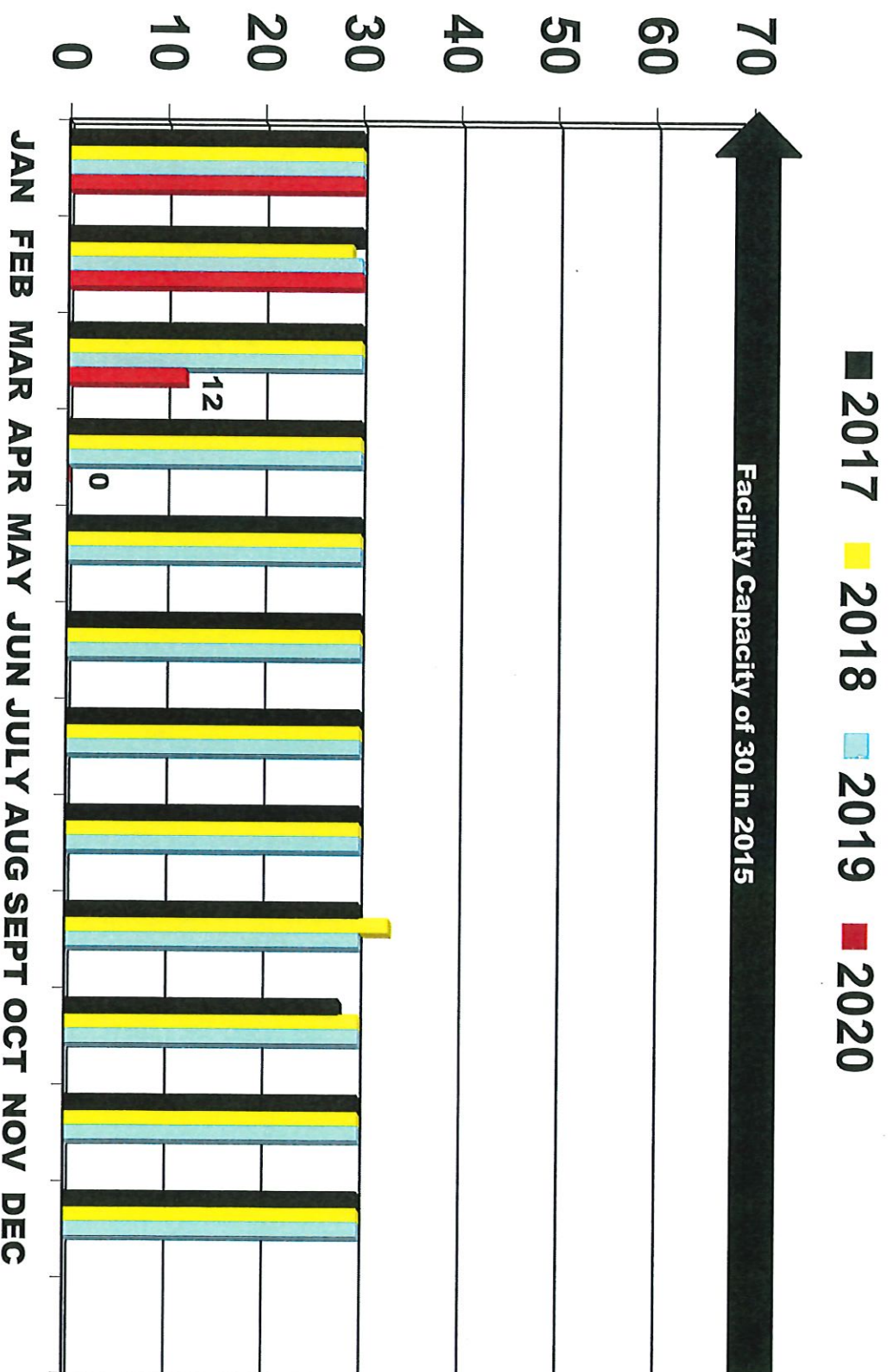


Average Occupancy Statistics Granite Square Facility Capacity 305 Upper and Lower Comparison of 2017 through 2020

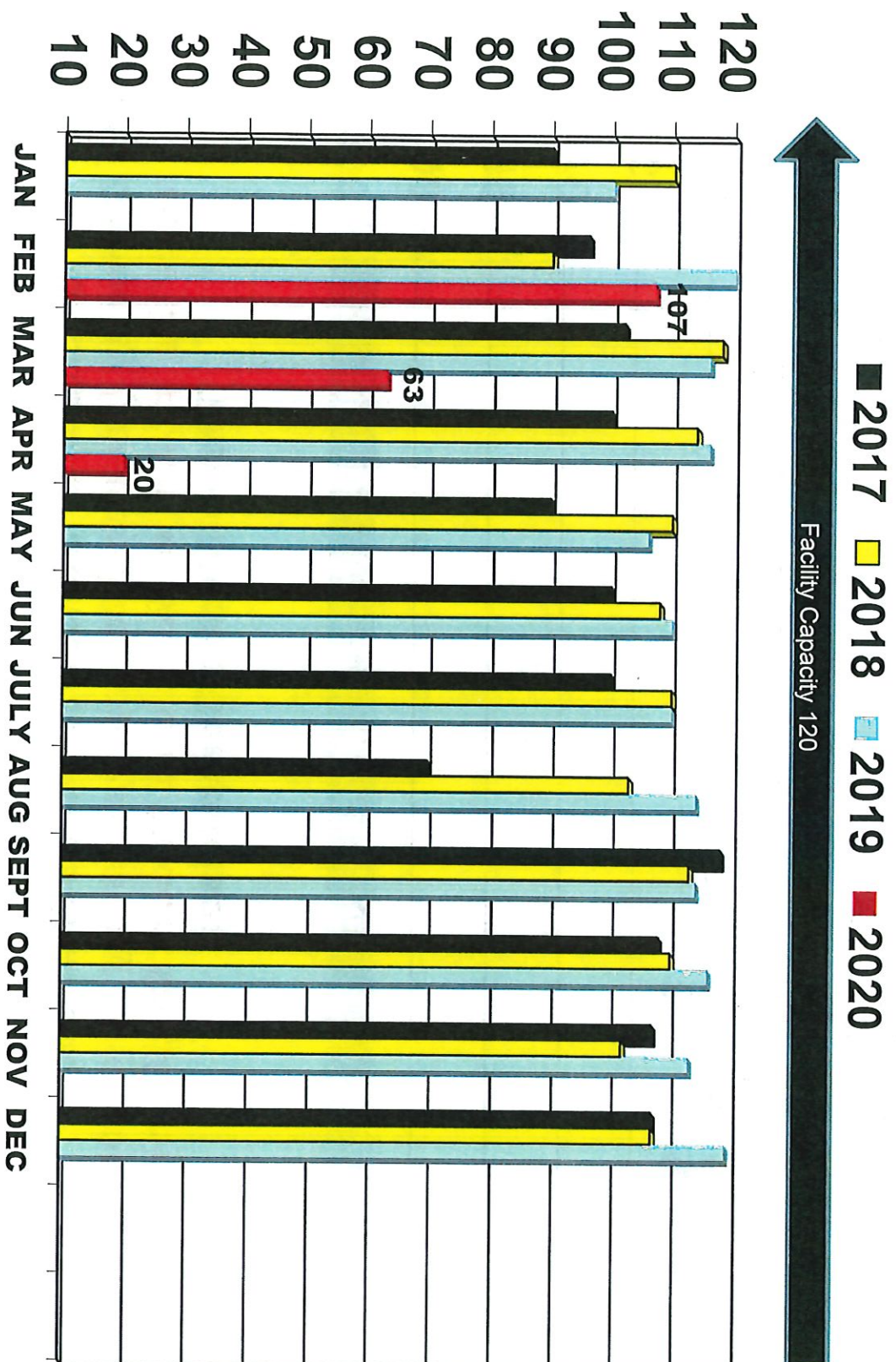


Average Occupancy Statistics Orange & Elm

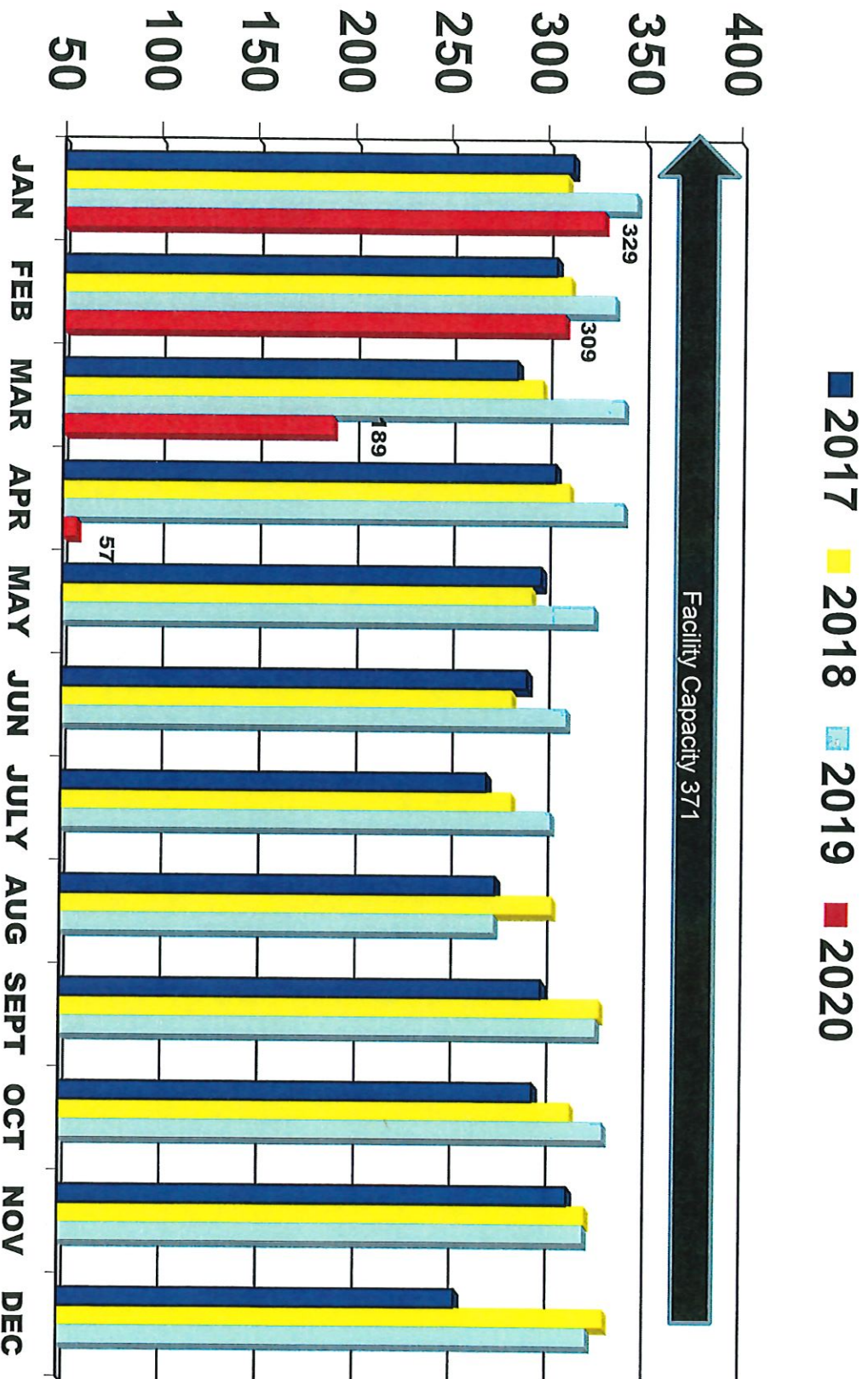
Facility Capacity 30 Comparison of 2017 through 2020



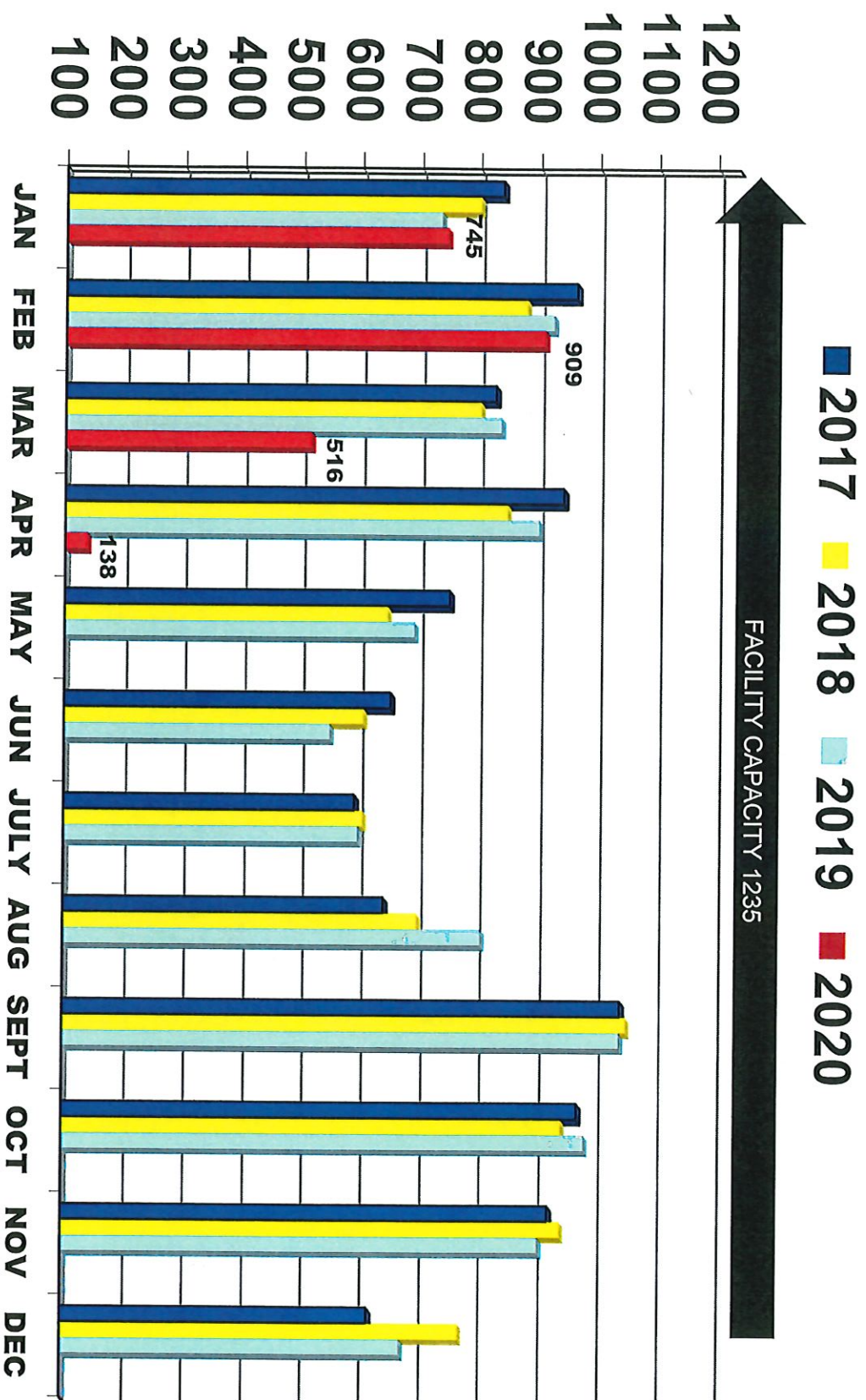
Average Occupancy Statistics State/Wall **Facility Capacity 120** **Comparison of 2017 through 2020**



Average Occupancy Statistics Temple Medical **Facility Capacity 371** **Comparison of 2017 through 2020**



Average Occupancy Statistics Temple Street Facility Capacity 1235 Comparison of 2017 through 2020



VALET HAS CEASED OPERATIONS DUE TO COVID 19

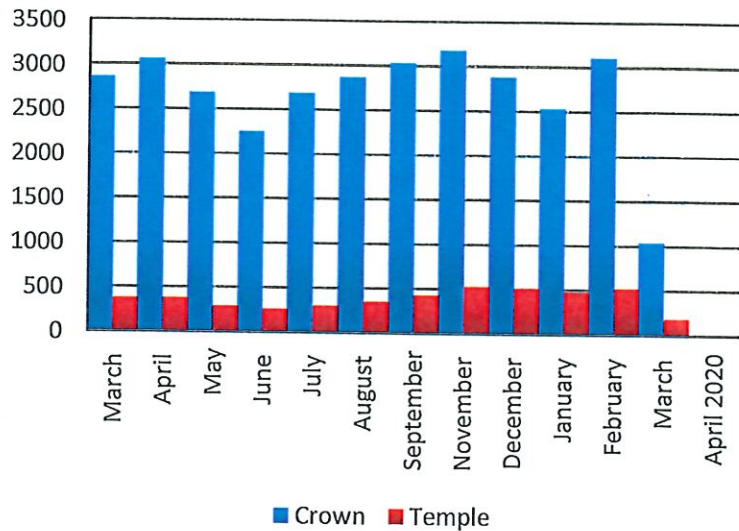
[illegible][illegible]

2019 / 2020

	Crown	Temple	Total
March			
April	2854	373	3227
May	3055	375	3430
June	2680	289	2969
July	2246	259	2505
August	2682	301	2983
September	2863	351	3214
November	3031	423	3454
December	3176	526	3702
January	2881	509	3390
February	2529	478	3007
March	3104	520	3624
April 2020	1033	184	1217
Total	2	0	2
	32136	4588	36724

Past 13 Months Activity

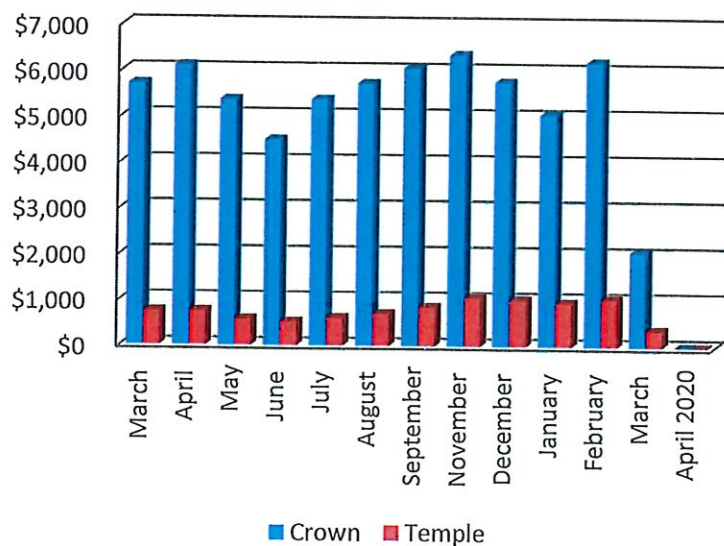
Restaurant Program Validations Summary Crown and Temple Garages



2019 / 2020

	Crown	Temple	Total
March			
April	\$5,708	\$746	\$6,454
May	\$6,110	\$750	\$6,860
June	\$5,360	\$578	\$5,938
July	\$4,492	\$518	\$5,010
August	\$5,364	\$602	\$5,966
September	\$5,726	\$702	\$6,428
November	\$6,062	\$846	\$6,908
December	\$6,352	\$1,052	\$7,404
January	\$5,762	\$1,018	\$6,780
February	\$5,058	\$956	\$6,014
March	\$6,208	\$1,040	\$7,248
April 2020	\$2,066	\$368	\$2,434
Total	\$4	\$0	\$4
	\$64,272	\$9,176	\$73,448

Restaurant Program Dollars



Please rate our service today



45%
50 resp.



25%
27 resp.

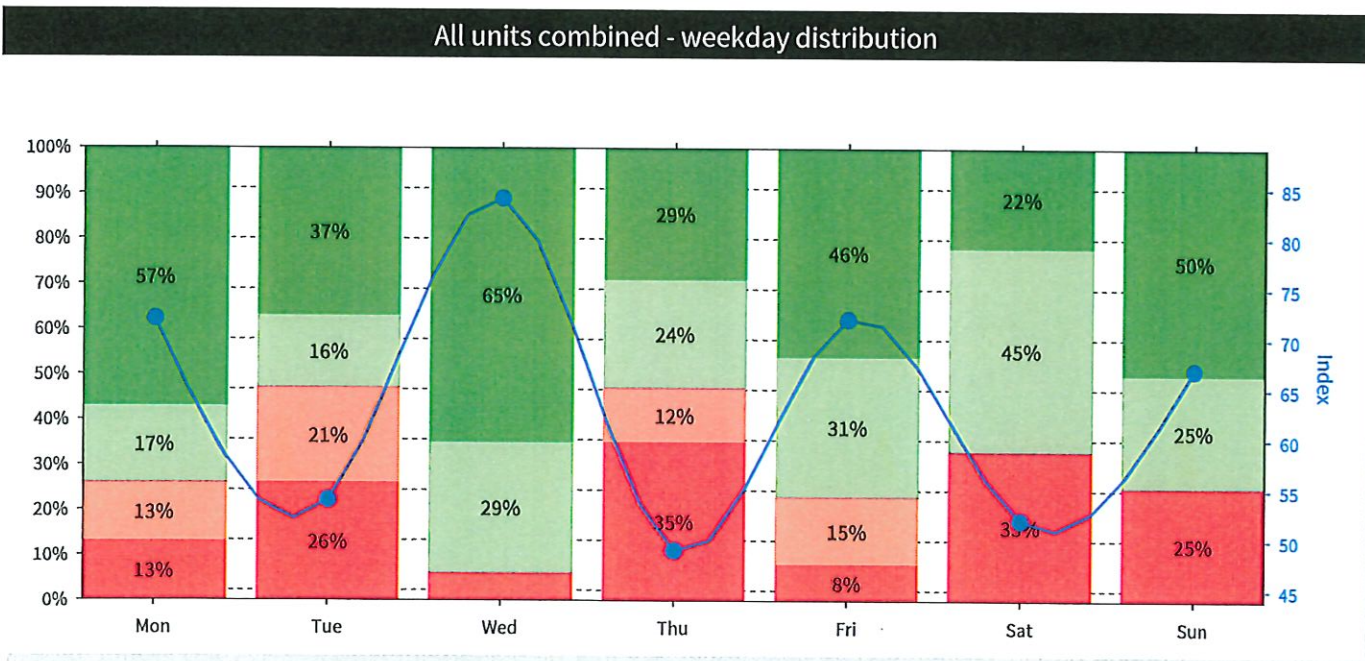
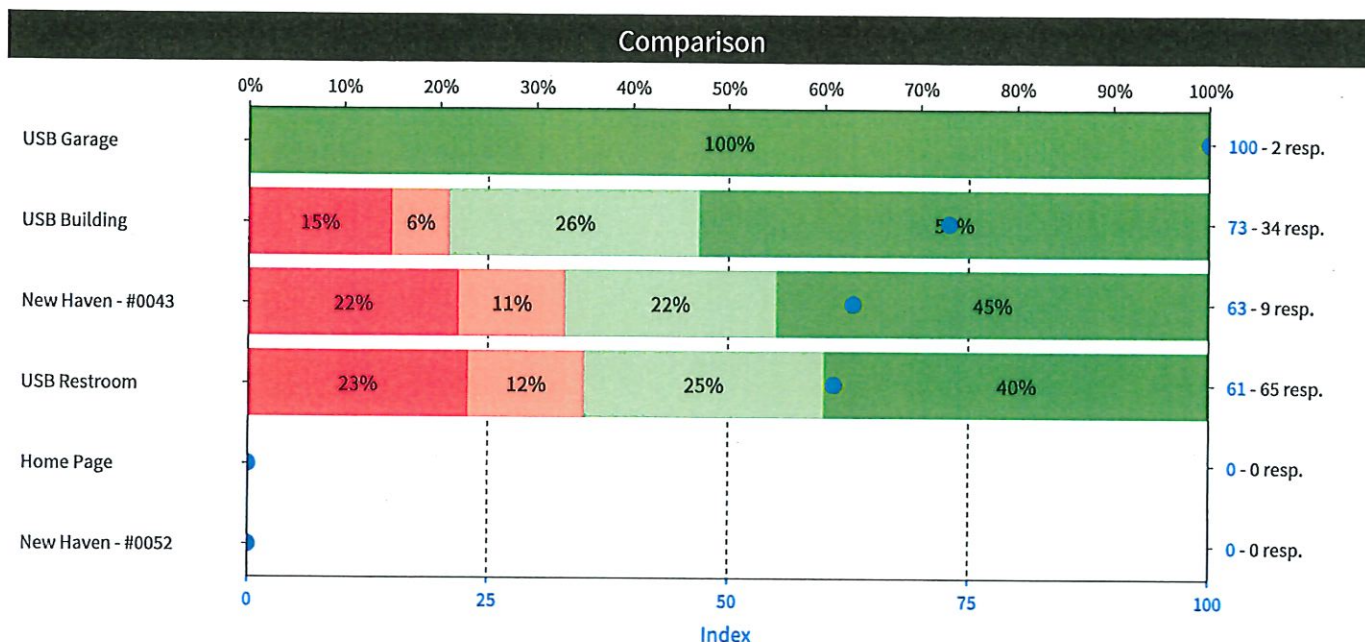


10%
11 resp.

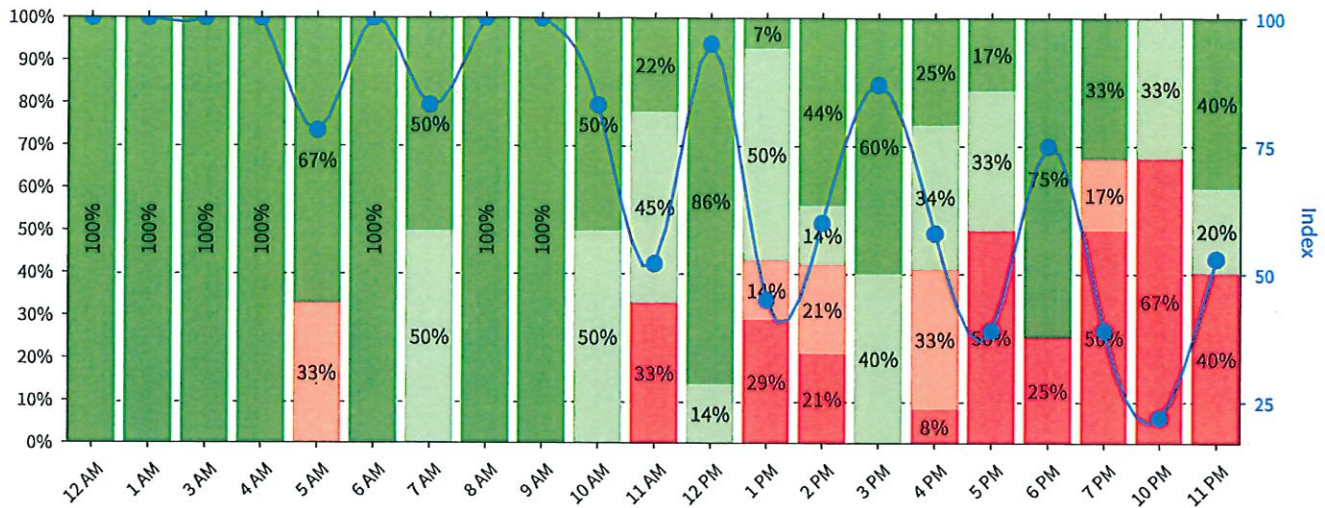


20%
22 resp.

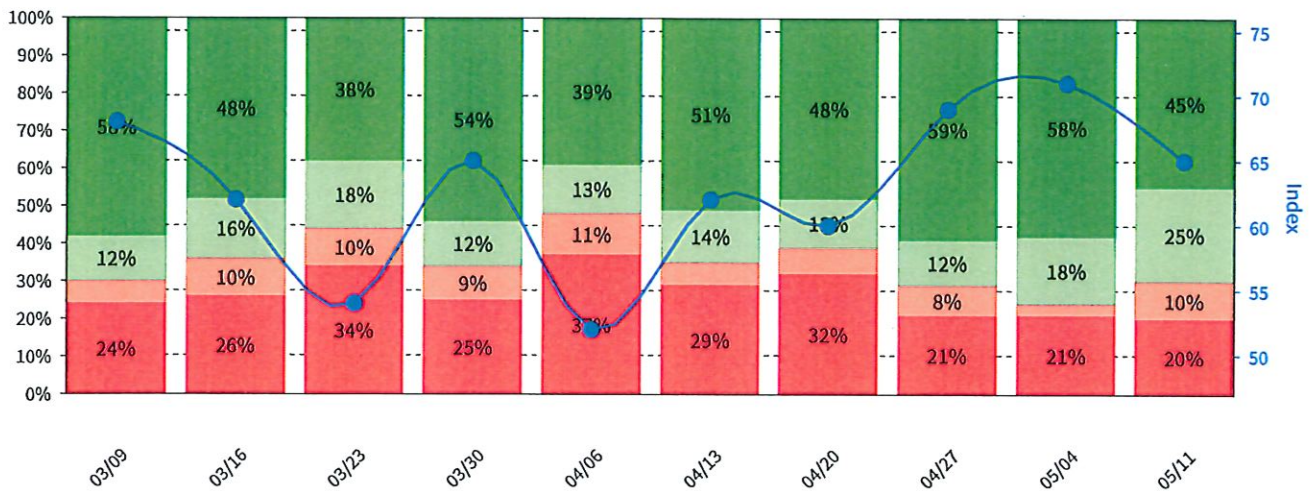
Index: 65.0
Responses: 110



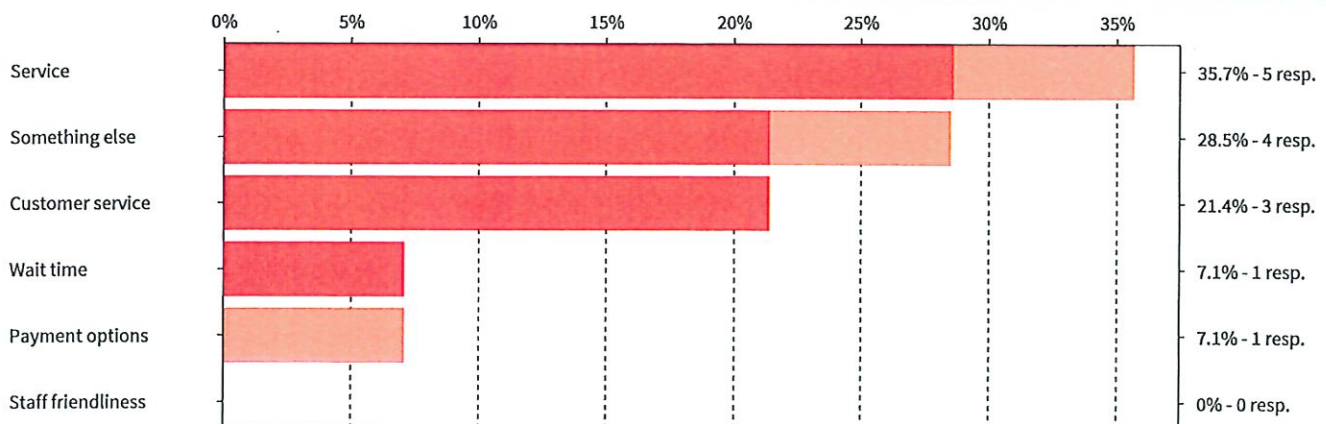
All units combined - hourly distribution



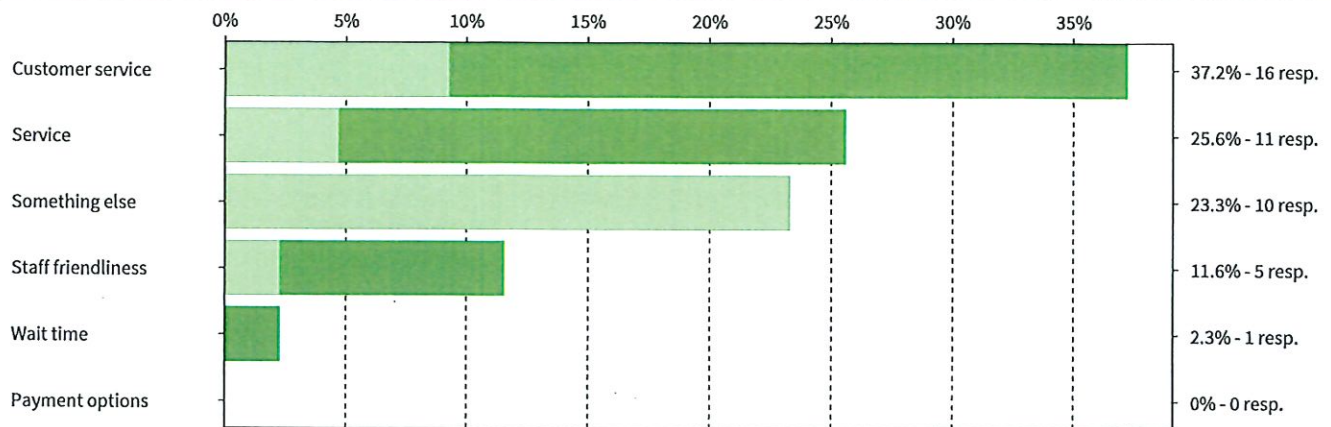
Same question, comparison with previous weeks



Pain Points



Highlights



New Haven Parking Authority



5/11/20 - 5/18/20

Positive feedback

70%

as given by 110 customers

HappyOrNot®

Share
the
results:



[HappyOrNot - Reporting service website](#)



HappyOrNot Reporting App



support@happy-or-not.com

[Unsubscribe from this email report](#)

HappyOrNot Ltd, Vuolteenkatu 20, FI-33100 Tampere, Finland