

Exhibit A - Parking Agreement as Master Exhibit Z

Operations and Maintenance: Fully equipped and skilled in-house maintenance personnel for snow plowing and other maintenance related functions available 24 hours a day/7 days a week.

- Park New Haven has well-trained personnel and a well-equipped maintenance department under the leadership of the Director of Maintenance. This department is responsible for handling all maintenance related matters within the parking facilities.
- The department consists of custodians who handle the general day-today maintenance of the garages. This staff level is supported by specialties including electricians, HVAC handlers, and multiple personnel in position to operate equipment/machinery for snow plowing and removal purposes.
- Snow Removal- Snow plowing/salting and removal from facilities are handled by outside contractors supported by in-house Parking Authority maintenance personnel. Coordination with vendors on any snow related matters are conducted on a pro-active basis with provision of maximum available parking spaces as the ultimate goal.