



#### **ADDENDUM #4**

DATE OF ISSUANCE: November 20, 2025

Proposal For: Parking Access & Revenue Control System Replacement  
At New Haven Parking Authority Facilities  
New Haven, Connecticut  
NHPA Project #24-029

Proposal Opening Date: December 10, 2025 at 3:00 p.m. EST

Prospective Proposers and all concerned are hereby informed that the following is made a part of the Proposal Documents, which shall be amended accordingly:

A. The following are questions from prospective proposers along with NHPA's Response:

1. QUESTION: LPR is required for all ungated lots, who is responsible for getting power to cameras when no visible power is located at the lot(s).

1. NHPA RESPONSE: The Contractor is responsible for getting power to the cameras. The cost associated with the work shall be factored into the overall price submitted by the Proposer.

2. QUESTION: What is the average monthly volume of each garage?

2. NHPA RESPONSE: The average monthly volumes for the last twelve months are:

Facility Name	Facility Type	Address	Average Monthly Volume
Air Rights Garage	Garage	60 York St New Haven, CT 06511	75,209
Under Air Rights	Surface Lot beneath Air Rights Garage	60 York St New Haven, CT 06511	3,718
Crown Street Garage	Garage	213 Crown St, New Haven, CT 06510	21,560
Granite Square Garage	Garage	690 State Street New Haven, CT 06511	3,655
Temple Medical Garage	Garage	230 George Street, New Haven, CT 06510	7,086
Temple Street Garage	Garage	1 Temple Street, New Haven, CT 06510	21,309
Union Station Garage	Garage	40 Union Avenue, New Haven, CT 06519	22,438
270 State Street Garage	Garage	270 State Street, New Haven, CT 06510	5,472
Orange/Elm Lot	Surface Lot	32 Elm St, New Haven, CT 06510	1,285
State/Wall Lot	Surface Lot *	10 Wall St, New Haven, CT 06511	100
State/Chapel Lot	Surface Lot *	253 State St, New Haven, CT 06510	21
State/Fair Lot	Surface Lot *	221 State St, New Haven, CT 06510	732
State/Trumbull Lot	Surface Lot *	711 State St, New Haven, CT 06511	1,020
State/Pulaski Lot	Surface Lot *	781 State St, New Haven, CT 06511	1,023
Whalley/Blake Lot	Surface Lot *	919 Whalley Ave, New Haven, CT 06515	2,206

\* This covers transient activities only and does not include monthly (hang-tags) subscription-based activities.

3. QUESTION: Can we reuse the cabling already installed at each location?

3. NHPA RESPONSE: No.

4. QUESTION: Pedestrian warnings? Are they needed on every Exit gate, or are they only needed at certain locations?

4. NHPA RESPONSE: The Pedestrian warnings are needed at every exit at each of the Garages. Exact positioning will be determined in the field with Owner and Engineer.

5. QUESTION: Variable Rate Signs are mentioned. Where are the Variable Rate signs going to be located?

5. NHPA RESPONSE: The existing variables rate signs will be re-used.

6. QUESTION: Can you provide clarification on License Plate Recognition requirements. There are some lane locations in this RFP where **Rear Plate – LPR** may not be possible. In these instances, we would like confirmation that **Front Plate – LPR** will be acceptable.

6. NHPA RESPONSE: No, both front plate and rear plate LPR are required.

7. QUESTION: Can you provide more details on Internet connections at each lot location – specifically the physical location of each demarcation point at each lot/garage so that we can provide accurate pricing to extend as needed for each location?

7. NHPA RESPONSE: Frontier Communications internet connections are available at all Garage locations, plus the Elm-Orange surface lot. For the rest of the surface lots, there are no internet connections, and devices currently use cellular services for wireless internet connectivity.

8. QUESTION: For the Temple Garage – is the NHPA open to considering water mitigation options to compare against “lifting” lane equipment as a possible comprehensive solution for the challenges at this location?

8. NHPA RESPONSE: No.

9. QUESTION: Will the PARCS contractor be able to use the existing NHPA network for the PARCS system?

9. NHPA RESPONSE: No.

10. QUESTION: Is there a specific manufacturer required for network switches?

10. NHPA RESPONSE: Reference Technical Specification 11 12 15.

11. QUESTION: Are the lane and POF switches required to be industrial grade, hardened switches?

11. NHPA RESPONSE: Reference Technical Specification 11 12 15.

12. QUESTION: Is there a specific manufacturer required for the workstations?

12. NHPA RESPONSE: Reference Technical Specification 11 12 15.

13. QUESTION: Would the authority consider replacing booths in place of refurbishing? As an example the Union Station exterior booth is badly rusted and the bottom of the booth.

13. NHPA RESPONSE: The Proposal shall include the cost for refurbishing, including proper repair of the rusted areas, within the Proposal Price. However, NHPA may also consider an option for replacement, and this price shall be itemized on a separate identified sheet.

14. QUESTION: Please confirm the security cameras and door control system are for the Garage pedestrian doors only.

14. NHPA RESPONSE: This work is covered in Proposal Item 7 as an allowance, which includes design and installation.

15. QUESTION: Does NHPA have a list of qualified Small and Minority Business Enterprises that can be provided to the PARCS vendors?

15. NHPA RESPONSE: Refer to *Special Notice to Proposers for Community Subcontracting Opportunities*; Section 18, Utilization of Small and Minority Business Enterprises, of the *Instructions to Proposers*; Section 212, NHPA Community Subcontractor Utilization, of the *General Conditions*; and the *New Haven Parking Authority Community Subcontractor Utilization Program*.

16. QUESTION: Are drawings available that show where at what depth the AT&T duct bank is located for the State & Wall Lot?

16. NHPA RESPONSE: NHPA does not have such information, and the Contractor shall coordinate with AT&T as part of the Contractor's requirement to verify the location prior to start of work and not the disturb the AT&T duck bank.

17. QUESTION: Are drawings available that show how the State Street construction project will affect the entrance and exit to the State-Fair Lot?

17. NHPA RESPONSE: Coordinate with the City of New Haven Engineering Department.

18. QUESTION: Are the Loading Dock entry and exit lane equipment at the Under Air Rights Lot to be replaced as part of this project?

18. NHPA RESPONSE: No.

19. QUESTION: Please confirm the existing hotel readers installed are to be reused.

19. NHPA RESPONSE: No, the existing installed hotel readers will not be reused. The new PARCS system will integrate with the hotel's guest room key and allow the Hotel to validate guest parking.

20. QUESTION: Are the access control readers for NHPA office at Temple Medical part of the scope?

20. NHPA RESPONSE: Yes.

21. QUESTION: CCTV Cameras are required for Pedestrian Access doors at each of the garages. Do you have any Specs? Preferred Vendors? Recording Requirements?

21. NHPA RESPONSE: This work is covered in Proposal Item 7 as an allowance, which includes design and installation.

22. QUESTION: How many Remote Ticket Validator's are needed?

22. NHPA RESPONSE: No specific quantities have been determined for Web Remote Ticket Validators (Merchant Validation Readers) at this time. Proposers should include the quantity their system is capable of supporting.

23. QUESTION: What are the vendor integrations needed for LPR in the open lots?

23. NHPA RESPONSE: The vendor integrations needed for LPR in the garages are the same for the surface lots.

24. QUESTION: What is the Pay by Cell application that the NHPA currently uses?

24. NHPA RESPONSE: Parkmobile and Text2Park.

25. QUESTION: What type of Guidance system is currently being used at Air Rights Garage?

25. NHPA RESPONSE: TCS International Way Finding System.

26. QUESTION: Regarding section 11 12 11/5 Cloud-Based PCS/Client Mode: The FMS must-have modes for client operation. Does this simply mean there should be a client login to access the system settings and privileges of the FMS?

26. NHPA RESPONSE: Yes.

27. QUESTION: Regarding section 11 12 11/9 Assign the Credit Card Access Group to patrons' cards in the cardholder database whose contract includes debit credit card transactions. Can you explain this requirement in more detail?

27. NHPA RESPONSE: We expect the Credit Card database to accept both credit and debit card transactions.

28. QUESTION: Regarding section 11 12 15/1 Utilize machine-readable crosswise barcode, swipe card (magnetic stripe) technology, 'smart' card (computer chip) near field (NF) technology, proximity card technology with 13 MHz, read-write capabilities, an LPR system and machine scanning of printed or electronically displayed barcode validations. Can you provide further clarification on read-write capabilities?

28. NHPA RESPONSE: Delete existing section 11 12 15, Part 1.1.B(iii) and substitute with the following; "Utilize machine-readable crosswise barcode, swipe card (magnetic stripe) technology, 'smart' card (computer chip) near field (NF) technology, proximity card technology ~~with 13 MHz, read-write capabilities,~~ **integration with the** LPR system and machine scanning of printed or electronically displayed barcode validations."

29. QUESTION: Regarding Section 11 12 11 section 2.2 At a minimum, primary System computers must consist of a Central Computer and a System Workstation. System communication with all peripheral equipment distributed across multiple facilities must be capable from either the Central Computer or the System Workstation via switching hardware. See the EQUIPMENT Article below for specific equipment requirements. Can you provide further clarification?

29. NHPA RESPONSE: Delete this section.

30. QUESTION: Can we get a set of YNHH and Gateway CC Badges to verify compatibility?

30. NHPA RESPONSE: NHPA will provide sample badges to the selected Proposer.

**END OF ADDENDUM #4**