



ADDENDUM #5

DATE OF ISSUANCE: November 21, 2022

Proposal For: Parking Access & Revenue Control System Replacement
At New Haven Parking Authority Facilities
New Haven, Connecticut
NHPA Project #24-029

Proposal Opening Date: December 10, 2025 at 3:00 p.m. EST

Prospective Proposers and all concerned are hereby informed that the following is made a part of the Proposal Documents, which shall be amended accordingly:

A. The following are questions from prospective proposers along with NHPA's Response:

1. QUESTION: In the section "Statement of items to be discussed by the proposer" #9 states How many entry and exit lanes do you service in a) New Haven area and b) companywide; and what is the ratio of service technicians servicing in New Haven versus the number of serviced in New Haven and company-wide? Please let us know if "Company Wide" refers to local branch or nationwide?

1. NHPA RESPONSE: Company-wide means nationwide.

2. QUESTION: Exhibit .3 shows automated pay stations but my counts from the walk through on 09/17/2025 do not match the exhibit, and there was mention of additional Pay on Foot Stations at some locations as well. Can you please give a detailed list of how many Pay on Foot Stations per garage and what type, such as Cash and Credit Card or CC only?

2. NHPA RESPONSE: – Refer to Exhibit 0.3. The Proposal Price shall be based on the number of Pay-on-Foot stations specified in Exhibit 0.3. Include the Unit Price for each Pay-on-Foot Machine in the PARCS Solution Hardware and Device Line Items list within the Proposal Form. Any adjustments to the actual number of Pay-on-Foot Machines installed will be adjusted via Change Order and based on the applicable Unit Price.

3. QUESTION: Is it possible to get credential information and samples to test for the Gateway College id's that are to be used in the new PARCS system at Temple St Garage?

3. NHPA RESPONSE: NHPA will provide sample badges to the selected Proposer.

4. QUESTION: Is it possible to get a list of all existing credential types used currently at the garages besides Gateway College ID's?

4. NHPA RESPONSE: NHPA will provide sample badges to the selected Proposer.

5. QUESTION: Air Rights Garage uses a Level Count system. Can you please let us know what the manufacturer / Company is that controls the level counts and sign?

5. NHPA RESPONSE: TCS International Way Finding System.

6. QUESTION: Will all of the booths needing to be modernized be used going forward or would it be more cost effective to remove the booth and place a service panel and junction box on the island for conduits and power?

6. NHPA RESPONSE: Refer to Proposal Form, *Proposal Item 5 – Refurbishment of Booths*.

7. QUESTION: The booth replacement for under Air Rights Garage that is specified is no longer ADA compliant. Will you require the new booth to be larger or Non ADA compliant?

7. NHPA RESPONSE: Refer to Proposal Form, *Proposal Item 5 – Refurbishment of Booths*.

8. QUESTION: Instructions to Bidders Item 8.b suggests that all contractors with contracts in excess of \$1M must include a DAS Prequalification Certificate. Does this include the PARCS vendor? The RFP seems configured for a PARCS vendor to respond as the prime contractor. The base bid will almost certainly exceed \$1M. We are not aware of any PARCS vendors that have a DAS Prequalification Certificate. How should we proceed as a PARCS vendor that wishes to submit an RFP response?

8. NHPA RESPONSE: Refer to Instructions to Proposers, *Item 8.b* and Addendum #3.

9. QUESTION: We are currently in the process of preparing our response to the above-referenced RFP. However, we have noted that several of the submitted RFIs have not yet been addressed. These responses are essential for us to provide a comprehensive and accurate proposal that aligns with your requirements. Given the pending clarifications, we respectfully request an extension to the current RFP submission deadline. Please let us know if an extension is possible or if there is an updated timeline we should be aware of. We remain very interested in this opportunity and appreciate your consideration.

9. NHPA RESPONSE: Refer to previously issued Addenda #1, 2, 3, and 4. There is no change to the Proposal opening date of December 10, 2025.

10. QUESTION: I did not see a form provided for Nondiscrimination Certification. Will you be providing this form or do we not need it?

10. NHPA RESPONSE: The related forms to be submitted by the Proposer with its Proposal are the *Equal Employment Opportunity Agreement* and the *Current Work Force Certificate*, both part of the Proposal Forms of the Proposal Documents. There may be other forms required by NHPA and/or Authorities Having Jurisdiction to be provided by the selected Proposer after its proposal submittal. Refer to Instructions to Proposers, *Item #15, Equal Employment*

Opportunity, and Item #16. Nondiscrimination Certification, and numerous sections in the General Conditions, Part II dealing with non-discrimination.

11. QUESTION: Is NHPA currently using any integrations with a 3rd party Accounts Receivable system, Permit Management Integration, or Payroll deduction system?

11. NHPA RESPONSE: NHPA currently integrates Paris Software with its PARCS system.

12. QUESTION: Section 1.4A.2.vii What system is currently used if any for White Label Internal Reservation System?

12. NHPA RESPONSE: None.

13. QUESTION: Section 1.4A.2.ix.g – What is the current City’s enforcement software?

13. NHPA RESPONSE: The New Haven Parking Authority’s current software is UPSafety.

14. QUESTION: Section 2.4.B.3.a.ii – Keys: Locks must be keyed to owners current keycode? And section 2.4.D.5.iv states keys for each key type, furnish (2) keys for each cabinet, Each cabinet must be uniquely keyed.

14. NHPA RESPONSE: Yes.

15. QUESTION: 2.5.E.1.a.i.a Reader Proximity cards read range up to 18”. If readers available for the current key cards being used don’t allow for 18” read range, will that range be decreased or will the Parking authority allow for changing the cards and readers for a reader that has that range?

15. NHPA RESPONSE: The current Reader proximity cards read range is up to 18”, which is acceptable as is.

16. QUESTION: Will all the existing LED signs be reused or does the NHPA want to replace all of the Lane LED Signs?

16. NHPA RESPONSE: The existing LED signs will be reused; however, NHPA may elect to replace the LED signs, in which case a Change Order will be issued.

17. QUESTION: Are there any locations that will require a new LED Lane sign ?

17. NHPA RESPONSE: Refer to NHPA response to question 16. NHPA may elect to install new LED signs, in which case a Change Order will be issued.

18. QUESTION: Section 2.66.22 mentions Custom color, Does NHPA want Custom Face Plates for ticket equipment? If so does the NHPA want a different Custom Face Plate at each facility?

18. NHPA RESPONSE: NHPA anticipates consistency in the color of Custom Face Plates across locations; however, NHPA reserves the right to approve variations as deemed necessary.

19. QUESTION: Will the Pedestrian doors access readers require intercoms?

19. NHPA RESPONSE: Yes.

20. QUESTION: Section 1.4.B.6.b mentions Remote ticket encoders / Validators: Can you please describe the use case theory for this?

20. NHPA RESPONSE: Refer to Section 11 12 15. *Integrated Parking Control Equipment*, Section 4.f. ii.

21. QUESTION: Section 3.9 Schedules mentions High Definition Cameras. What is the purpose of these cameras? Is there an additional camera required at each lane or is a camera included with the intercom system adequate?

21. NHPA RESPONSE: The High Definition Cameras must be integrated with the intercom system.

22. QUESTION: Section 3.9.B.11.a.1 and .2 states PC Work Station and Printer Stationary. If a Cloud system is provided, does a PC Work Station and printer need to be provided as well or will the NHPA provide the PC Work Station and printer?

22. NHPA RESPONSE: Vendor shall provide a PC Work Station and printer.

END OF ADDENDUM #5